



Monthly Giving FAQ

Q: How does the monthly giving program work?

A: You may start your monthly giving by filling out the appropriate information via our online donation form. Please be sure to mark that this is a monthly donation and indicate if you would like your credit card charged on the 1st or the 16th of each month.

Each month your contribution is transferred from your credit card to The Children's Place Association. This is an easy, secure and convenient method of giving which allows us to plan our efforts knowing that we have a steady, predictable source of funds.

Monthly giving also allows us to use your gift because we're saving on printing and postage costs associated with processing renewal notices. It is easy and eco-friendly.

Q: When will I see the first transaction on my card?

A: The first donation will be made the day you set up your monthly giving. From that point forward you will see the donation process on your schedule date. For example, if you signed up on October 19 for monthly giving and selected that your donations be processed on the 1st of each month, you would see charges for the same amount on October 19 and November 1.

Q: How will my monthly donation be used?

A: Your monthly giving provides a stable source of income to help us further support vulnerable children and families. Your monthly donation has direct impact on our family's lives and helps us further our mission in Chicago and around the world. When you make your donation online you have the opportunity to choose the area in which you would like to support – where most needed, Chicago programs, international programs, or other specific program of your choice?

Q: How do I receive a receipt for my donation?

A: You will receive an email from The Children's Place Association each time your credit card is charged to let you know your donation was received successfully. We will also provide you a year end summary of your cumulative monthly giving to use for your tax purposes.

Q: What credit cards are accepted?

A: Currently, The Children's Place Association is able to accept monthly gifts made via VISA, MasterCard & Discover.

Q: Is there a minimum monthly gift?

A: You can become a monthly donor for as little as \$5 a month.

Q: How do I increase my monthly gift amount?

A: Please contact The Children's Place Association Development Office (312.660.3030) to make adjustments to your monthly pledge amount.

Q: What if my credit card expires?

A: You will be contacted by The Children's Place Association before your credit card expires to update your information.

Q: How do I discontinue my participation in the monthly giving program?

A: If you wish to cancel your monthly giving in favor of an annual gift, you can do so by calling or sending a letter to The Children's Place Association Development office (312.660.3030).

The Children's Place Association
Attention: Development Office
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